

Alabama Public Service Commission

Orders

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Content:

**PETITION OF SOUTH CENTRAL BELL TELEPHONE COMPANY TO
RESTRUCTURE ITS FORM OF REGULATION**

**ALL TELEPHONE COMPANIES OPERATING IN ALABAMA, GENERIC
HEARING ON LOCAL COMPETITION**

**STREAMLINED REGULATION OF INTEREXCHANGE CARRIER AND
RESELLER TELECOMMUNICATIONS SERVICES**

**COMPLAINT FILED BY AT&T COMMUNICATIONS OF THE SOUTH CENTRAL
STATES, INC. AGAINST SOUTH CENTRAL BELL ON APRIL 25, 1995**

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) **DOCKET NO. 24499**

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REPORT AND ORDER

BY THE COMMISSION:

In its Order under these Dockets, dated September 20, 1995, the Commission directed that workshops be established to develop specific procedures for implementing the provisions of price regulation and local competition. Commission Workshop No. 2 was established for the purpose of developing financial data and service quality reporting requirements for non-South Central Bell (SCB) local exchange carriers (LECs). The workshop participants met on various dates during the period from November, 1995 through March, 1996 and achieved consensus on the aforementioned procedures.

With regard to the telephone service quality parameters to be included in the Price Regulation Index (PRI), the non-SCB LECs shall, beginning with the month of April 96, submit monthly data for:

total access lines by wire center,

total held applications,

total trouble reports by wire center, and

total trouble reports with receipt to final status times of <24 hrs.,

<36 hrs., <48 hrs., <72 hrs., and >72 hrs.

Companies shall have the option of submitting either monthly or quarterly reports to the Commission for the above data requirements maintained on a calendar month basis.

The Commission staff shall maintain a database of the above service quality data. After a minimum observation period of three years, the Commission staff shall reconvene the workshop for the purposes of reviewing the historical results and to recommend to the Commission PRI service quality objectives for the non-SCB LECs. The non-SCB LECs shall also submit to the Commission, on an annual basis, telephone plant data in accordance with the format shown on the attached CE-2 Form (revised April 96).

With regard to financial reporting requirements, staff recommends that the non-SCB LECs (as a minimum) file with the Commission an Annual Report in accordance with the attached format. The Commission reserves the right to require the submission of any additional financial data or reports.

The Commission is of the opinion and finds that the public interest would be served by the adoption of the aforementioned telephone service quality, telephone plant, and financial reporting requirements and procedures.

IT IS, THEREFORE, ORDERED BY THE COMMISSION, That the telephone service quality, telephone plant, and financial reporting requirements and procedures, as discussed and detailed herein, are hereby adopted by the Commission.

IT IS FURTHER ORDERED BY THE COMMISSION, That the effective date for adoption of these reporting requirements and procedures is April 1, 1996.

IT IS FURTHER ORDERED, That this Order shall be effective as of the date hereof.

DONE at Montgomery, Alabama, this 6th day of May, 1996.

ALABAMA PUBLIC SERVICE COMMISSION

Jim Sullivan, President

Jan Cook, Commissioner

Charles B. Martin, Commissioner

ATTEST: A True Copy

Walter L. Thomas, Jr., Secretary

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