

Date Mailed October 26, 2001

BEFORE THE
PUBLIC SERVICE COMMISSION OF WISCONSIN

Investigation Into Ameritech Wisconsin Operational Support
Systems

6720-TI-160

SECOND MASTER TEST PLAN IMPLEMENTATION DECISION

On November 29, 2000, the Commission issued an interlocutory order in this proceeding that designated the Telecommunications Division Administrator to decide routine and non-controversial matters affecting the execution of the Master Test Plan (MTP). This interlocutory order was made final on September 25, 2001 in the Commission's Final Decision (Phase I).

This second execution decision's attachment, entitled "A-AA Issues Stipulations and Analysis, Version 2.0," (Appendix B) details how KPMG Consulting (KPMG) will test certain Operational Support Systems (OSS) improvements and enhancements, generally referred to in this docket as "A-AA Issues." At the request of the parties, KPMG and staff, with the assistance of Facilitator John Kern, prepared an earlier version of the attachment (Version 1.0). Thereafter, a meeting was held on September 21, 2001, at which time parties were given an opportunity to ask KPMG and staff questions about the attachment and to raise areas of concern. Based on that discussion, KPMG and staff, with the assistance of John Kern, prepared Version 2.0 of the attachment.

The attachment also identifies issues for which the Commission will be responsible. For those issues that are not otherwise being addressed in Ameritech's 271 docket (6720-TI-170), Ameritech will file written affidavits demonstrating its compliance, to which other parties will be

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provided an opportunity to reply in writing. The schedule for said filings will be determined by staff and communicated through the facilitator, John Kern. If factual or other disputes arise from the aforementioned written filings, staff will conduct a further investigation. Staff may obtain assistance from KPMG and John Kern during its investigation. If a dispute still exists after staff's investigation, the dispute will be escalated to the Commission for resolution and other appropriate action.

A list of persons interested in this proceeding may be found in Appendix A.

ORDER

THE COMMISSION ORDERS:

This decision is effective upon mailing. The document entitled "A-AA Issues Stipulations and Analysis, Version 2.0" attached hereto as Appendix B is adopted to direct KMPG in its administration of the Wisconsin MTP.

Dated at Madison, Wisconsin, _____

For the Commission:

David Albino
Administrator
Telecommunications Division

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See attached Notice of Appeal Rights

Notice of Appeal Rights

Notice is hereby given that a person aggrieved by the foregoing decision has the right to file a petition for judicial review as provided in Wis. Stat. § 227.53. The petition must be filed within 30 days after the date of mailing of this decision. That date is shown on the first page. If there is no date on the first page, the date of mailing is shown immediately above the signature line. The Public Service Commission of Wisconsin must be named as respondent in the petition for judicial review.

Notice is further given that, if the foregoing decision is an order following a proceeding which is a contested case as defined in Wis. Stat. § 227.01(3), a person aggrieved by the order has the further right to file one petition for rehearing as provided in Wis. Stat. § 227.49. The petition must be filed within 20 days of the date of mailing of this decision.

If this decision is an order after rehearing, a person aggrieved who wishes to appeal must seek judicial review rather than rehearing. A second petition for rehearing is not an option.

This general notice is for the purpose of ensuring compliance with Wis. Stat. § 227.48(2), and does not constitute a conclusion or admission that any particular party or person is necessarily aggrieved or that any particular decision or order is final or judicially reviewable.

Revised 9/28/98

APPENDIX A
Service List

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by

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PUBLIC SERVICE COMMISSION OF WISCONSIN

(Not a party, but must be served)

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A-AA Issues and Stipulations Analysis Version 2.0

A-AA Issues and Stipulations Numbering Convention

This analysis was compiled from multiple documents filed under Public Service Commission of Wisconsin Docket 6720-TI-160. A list of the source material has been included on this page. Numbers were assigned to issues, in cases where more than one reference to a particular letter occurred, and stipulations, in cases where agreements appeared to have been reached, according to chronological order of appearance in the source documentation.

Source Material

1. Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix.
2. Docket 6720-TI-160, Investigation into Ameritech Wisconsin Operational Support Systems, Mailed July 19, 2000.
3. Docket 6720-TI-160, Attachment D: Resolved OSS Enhancements and Process Improvements Made as a Result of the Prehearing Conferences”, Attachment E: “Unresolved OSS Enhancements and Process Improvements” (Resolved portions of unresolved issues), mailed November 29, 2000. Other Attachments for resolved issues; Attachment L: Account Management Handbook; Attachment M: Hot Cut Process Flow; and Attachment N: Facilities Modification Process.
4. Docket 6720-TI-160, Mailed December 15, 2000, Appendix B.

Anticipated Test Activity Legend

- - Item to be tested
- ↔ - Certain items in the stipulation will be tested and certain items in the stipulation will not be tested
- X - Item not to be tested
- C – Commission responsibility

**A-AA Issues and Stipulations Analysis
Version 2.0**

A-AA	Stipulations	References		Notes
A1. Loop Make-Up Information and Interfaces Issues	S1. Wisconsin Bell Inc, (Ameritech) will provide CLECs with preorder access to actual loop makeup information.	Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix , pg. 1	•	This stipulated capability is within the scope of transaction testing.
	S2. The loop makeup information is being provided via EDI and via email as of 5/17/00.	Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix, pg. 1	●	Only EDI to be tested. E-mail is no longer available. Email was replaced by the GUI, which will be tested.
	S3.0. The loop makeup information will be provided via GUI...	Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix, pg. 1	●	The availability of Loop makeup information via the GUI is within the scope of the test.
	S3.1. ...by 9/27/00 and will go through the five-state Ameritech state Change Management process.	Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix, pg. 1	C	Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.

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A-AA	Stipulations	References		Notes
	S4. The loop makeup information will comply with the requirements of the UNE Remand Order and the results of Advanced Services Plan of Record (POR), including the results of the CLEC collaborative.	Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix, pg. 1	C	Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.
	S5. The EDI, Fax and GUI loop information interfaces will be tested.	Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix, pg. 1	●	This stipulated capability is within the scope of transaction testing.
	S6. Central office loop percentages will be made available by 12/2/00 under the Advance Services POR, including information on the percentages of lines in each central office by zip code that are DSL compatible.	Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix, pg. 2	C	Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.
	S7. Ameritech will make improvements to the account management process. (Reference Issue Y)	Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix, pg. 2 See Attachment L, Account Management Handbook in Docket 6720-TI-160, Mailed November 29, 2000	●	The process element(s) stipulated are within the scope of procedural testing. Refer to Y.

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A-AA	Stipulations	References		Notes
	S8. Loop selection / assignment and loop build-out will both be tested, and will be compared against retail.	Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix, pg. 2	●	The process element(s) stipulated are within the scope of transaction testing.
	S9. Ameritech agreed to provide the information about the overall percentage of Digital Loop Carrier (DLC) loops by central office up request within 10 business days and will provide a form for CLECs to use to make requests.	Attachment D: “Resolved OSS Enhancements and Process Improvements Made as a Result of the Prehearing Conferences”, Mailed November 29, 2000 item 1, pg.2	C	Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.
	S10. As an alternative, Ameritech will provide access to its new DSL Tracking Inquiry Tool (DTI) and Distribution Area (DA) information from its internal network systems.	Attachment D: “Resolved OSS Enhancements and Process Improvements Made as a Result of the Prehearing Conferences”, Mailed November 29, 2000 item 1, pg.2	●	The process element(s) stipulated are within the scope of procedural testing.
A2. New Loop Assignment Process	S1. Ameritech will provide methods and procedures for all aspects of loop provisioning flow...	Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix, pg. 2	●	Provision of M&Ps will not be tested per se, but the M&Ps are within the scope of the test.

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A-AA	Stipulations	References		Notes
	S1.1. ...by 6/2/00.	Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix, pg. 2	C	Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.
	S2. The loop selection process will be tested.	Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix, pg. 2	●	The process element(s) stipulated are within the scope of transaction testing.
	S3. Ameritech will provide information regarding the facilities availability process improvements due by 6/2/00. These improvements will be implemented by June 15, 2000, except for the commitment to notify CLECs of facilities problems within 24 hours of the initial FOC. This aspect of the plan will be implemented not later than September 1, 2000. (Reference Comments under Issue F)	Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix, pg. 2 Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: I.3.	C	Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.

**A-AA Issues and Stipulations Analysis
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A-AA	Stipulations	References		Notes
	S4. An accelerated Change Management process will be used based on the five-state Ameritech Change Management process.	Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix, pg. 2	C	Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.
A3. High bit error rate issues		Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix, pg. 4	–	Not applicable.
A4. Facilities Modification Process		Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: I.1.	–	Refer to F1.
A5. Improved Escalation Process Concerning Facility Assignment		Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: I.1.	–	Improved Escalation Process was incorporated into Account Management Handbook. Refer to Y.

**A-AA Issues and Stipulations Analysis
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A-AA	Stipulations	References		Notes
A6. Procedures for Requesting and Receiving by Central Office DLC Loop Percentages		Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: I.3.	-	Refer to A1 (S7).
A7. Facility Problem Notification Within 24 Hours of FOC		Docket 6720-TI-160, Mailed July 19, 2000, pg. 5.	-	Refer to F1.
B1. Process to order UNE-P	S1. Ameritech will provide a process to order UNE-P in commercial volumes for both business and residential customers.	Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix, pg. 4	●	This stipulated capability is within the scope of transaction testing.
B2. UNE-P – Proposed Tariff provided to parties	S1. Ameritech agrees to tariff UNE-P in Wisconsin. (UNE-P is currently available by interconnection agreement.).	Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix, pg. 4	C	Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.

**A-AA Issues and Stipulations Analysis
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A-AA	Stipulations	References		Notes
<p>B3. UNE-P – Implementation of Resolved Issues</p>	<p>S1. The UNE-P ordering process will be available via GUI by 3/1/01.</p>	<p>Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix, pg. 4-5</p>	<p>C</p>	<p>Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.</p>
	<p>S2. The EDI interface will be tested.</p>	<p>Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix, pg. 5</p>	<p>●</p>	<p>This stipulated capability is within the scope of transaction testing.</p>
	<p>S3. The GUI interface will be tested.</p>	<p>Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix, pg. 5</p>	<p>●</p>	<p>This stipulated capability is within the scope of transaction testing.</p>
	<p>S4. Ameritech will not offer UNE-P via ASR, Telis/Connect:Direct™.</p>	<p>Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E– Issues Matrix, pg. 5</p>	<p>-</p>	<p>Not applicable.</p>
	<p>S5. The FAX interface will be tested, although parties agree that a FAX ordering interface is not sufficient for commercial volumes.</p>	<p>Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix, pg. 5</p>	<p>●</p>	<p>This stipulated capability is within the scope of transaction testing.</p>

**A-AA Issues and Stipulations Analysis
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A-AA	Stipulations	References		Notes
<p>C1. Ordering process for adding ADSL functionality to a local loop already being used for voice grade service</p>	<p>S1. Ameritech will provide an ordering process for adding ADSL functionality to loops that are already in use by Ameritech for voice service.</p>	<p>Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix, pg. 5</p>	<p>●</p>	<p>This stipulated capability is within the scope of transaction testing.</p>
	<p>S2. The line sharing ordering process will be provided via Fax orders by 6/5/00.</p>	<p>Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix, pg. 5</p>	<p>C</p>	<p>Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.</p>
	<p>S3. EDI and Telis will be available by May 27, 2000.</p>	<p>Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix, pg. 5</p>	<p>C</p>	<p>Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.</p>
	<p>S4. GUI will be provided not later than March 1, 2001.</p>	<p>Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix, pg. 5</p>	<p>C</p>	<p>Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.</p>

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A-AA	Stipulations	References		Notes
	S5. The GUI interface will provide the same functionality and process as the EDI interface.	Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix, pg. 5	●	The test will verify that the functionalities are equivalent.
	S6. The Fax, EDI, and GUI interface will be tested, although parties agree that the FAX interface is not sufficient for new products at commercial volumes.	Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix, pg. 5	●	These interfaces will be used to test line sharing transactions.
C2. Loop Assignment for DSL		Docket 6720-TI-160, Mailed July, 19, 2000, pg. 5.	●	Refer to A2 (S2).
C3. Line Sharing	S1. Line sharing is included in the Master Test Plan (MTP) using Ameritech’s contract amendment, which contains the rates, terms and conditions whereby CLECs may use the high frequency portion of Ameritech’s UNE-Loops for digital subscriber line (xDSL) services, to define the product offering. To the extent any arbitration decision changes the product offering, the MTP will be modified accordingly.	Attachment D: “Resolved OSS Enhancements and Process Improvements Made as a Result of the Prehearing Conferences”, Mailed November 29, 2000 item 2, pg.3	●	Testing assumes that line sharing is available. This stipulated capability is within the scope of transaction testing.

**A-AA Issues and Stipulations Analysis
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A-AA	Stipulations	References		Notes
C4. Resolution of unresolved Issues (e.g. UNE-P line splitting)	S1.0 Ameritech shall provide line splitters for both line splitting and line sharing, ...	Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: X.1.	↔	The process element(s) stipulated are testable to the extent that the products are offered and implemented. CLEC participation is needed.
	S1.1. ...as determined in the interconnection agreement approved by the Commission in the pending AT&T/Ameritech arbitration, Docket 05-MA-120 (Arbitration Award at pages 73-83).	Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: X.1	C	Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.

**A-AA Issues and Stipulations Analysis
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A-AA	Stipulations	References		Notes
	<p>S2. In the event the line sharing/line splitting provisions in the AT&T arbitration are modified by further Commission or judicial proceedings, the prevailing party in the further Commission or judicial proceeding may request that the Commission reopen this docket, for the purpose of considering whether the line splitting/line sharing provisions in the order in this OSS proceeding should be modified. This provision does not constitute a Commission judgment on the merits of the referenced arbitration, the merits of which remain for the Commission to decide. This provision only recognizes that, subject to a request for reopening in this docket, the determination of this line splitting/line sharing issue shall be in accord with the final determination in that arbitration, whatever it may be.</p>	<p>Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: X.1.</p>	<p>C</p>	<p>Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.</p>

**A-AA Issues and Stipulations Analysis
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A-AA	Stipulations	References		Notes
	<p>S3. Ameritech agreed to provide a graphical user interface (GUI) on an interim basis for CLEC use in ordering unbundled loops until a permanent GUI is implemented. The parties agree that since the permanent GUI will be tested, the interim GUI will not. Attachment KR¹ contains the terms and conditions by which the interim GUI will be provided as agreed to by the parties.</p>	<p>Attachment D: “Resolved OSS Enhancements and Process Improvements Made as a Result of the Prehearing Conferences”, Mailed November 29, 2000 item 2 & 4, pg.3</p> <p>R1. Attachment K: “Resolved OSS Enhancements and Process Improvements Made as a Result of the Prehearing Conferences”, November 29th, 2000</p>	<ul style="list-style-type: none"> ● 	<p>The interim GUI will not be tested. The permanent GUI will be tested. Refer to I2 (S2).</p>
<p>C5. Digital Subscriber Line (DSL) Provisioning Contract Amendment</p>		<p>Docket 6720-TI-160, Mailed July 19, 2000, pg. 9</p>	<p>–</p>	<p>Refer to C3 & C4.(S1).</p>
<p>C6. Digital Subscriber Line (DSL) Provisioning Contract Amendment – Implementation of Resolved Issues</p>		<p>Docket 6720-TI-160, Mailed July 19, 2000, pg. 9.</p>	<p>–</p>	<p>Refer to C3 & C4.(S1).</p>

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A-AA	Stipulations	References		Notes
D. Sub-Loops Unbundling Order Process	S1. Ameritech will provide a process to order sub-loop unbundling.	Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix, pg. 6	●	This stipulated capability is within the scope of procedural testing.
	S2. The process for ordering sub-loops via Fax and ABR/Telis is available.	Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix, pg. 6	●	Fax and ASR/Telis will be tested.
	S3.0. The process will be available by EDI, ASR and Telis/Connect: Direct...	Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix, pg. 6	●	This stipulated capability is within the scope of procedural testing.
	S3.1. by September 27, 2000 utilizing the five-state Ameritech Change Management process.	Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix, pg. 6	C	Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.

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A-AA	Stipulations	References		Notes
	S4. The process will be available via GUI not later than March 1, 2001.	Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix, pg. 6	C	Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.
	S5. The Fax, ASR, Telis and GUI interfaces will be tested, although parties agree that the FAX interface is not sufficient for new products at commercial volumes.	Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix, pg. 6	↔	The stipulated elements are within the scope of process testing, to the extent related activities occur during testing. The Test CLEC does not have facilities to test ordering via the stipulated element(s). CLEC activity is necessary. The permanent GUI will be tested. Refer to I2 (S2).
	S6. Reference “Sub-Loop Ordering” (December, 2000 release).	Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: III.2.b.	-	Not applicable.
E1. Dark Fiber Ordering Process	S1. Ameritech will provide a process to order dark fiber.	Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix, pg. 7	●	This stipulated capability is within the scope of transaction testing.

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	S2. The ordering process for dark fiber will be ASR/Telis. There will not be a GUI ordering process.	Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix, pg. 7	●	This stipulated capability is within the scope of transaction testing.
E2. Dark Fiber – Tariff Filing	S1. Ameritech Wisconsin filed a tariff to include dark fiber in response to the UNE Remand Order on 5/18/00.	Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix, pg. 7	C	Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.
	S2. The CLECs were notified of the tariff via TCNet.	Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix, pg. 7	C	Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.
	S3.0. Ameritech shall modify its tariffs regarding the recapture of dark fiber to read as follows: Ameritech may reclaim dark fiber from a CLEC upon at least 12 months written notice to the CLEC only if:[Three conditions listed below in S3.1-S3.3]	Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: XI.1 – XI.1.A	C	Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.

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	<p>S3.1. Ameritech negotiates with the CLEC in good faith to address the CLECs' concerns related to Ameritech's proposed reclamation, including issues related to coordination and timing for the purpose of minimizing service disruption;</p>	<p>Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: XI.1.A.1</p>	<p>C</p>	<p>Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.</p>
	<p>S3.2. Ameritech demonstrates to the satisfaction of the CLEC or the Commission that Ameritech reasonably needs the dark fiber to meet its carrier-of-last-resort responsibilities within 12 months following the reclamation;</p>	<p>Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: XI.1.A.2</p>	<p>C</p>	<p>Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.</p>
	<p>S3.3. Ameritech provides the CLEC with an alternative facility with the same bandwidth the CLEC was using or had committed to use prior to Ameritech reclaiming the facility, provided the alternative facility does not result in any additional costs or charges to the CLEC or reduce the quality of the CLECs' services.</p>	<p>Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: XI.1.A.3</p>	<p>C</p>	<p>Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.</p>
<p>E3. Dark Fiber - Implementatio</p>		<p>Docket 6720-TI-160, Mailed July 19, 2000, pg. 9</p>	<p>-</p>	<p>Refer to E1 and E2.</p>

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n of Resolved Issues				
F1. New Firm Order Confirmation and Facility Modification Process	S1. Ameritech will incorporate version numbers and reason codes in all revised FOCs beginning September 27, 2000.	Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix, pg. 7	–	Superceded by Nov. 29, Att. N FMOD Process. Refer to F1 (S9).
	S2. Ameritech will identify facilities problems within 24 hours of initial FOC beginning on September, 2000.	Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix, pg. 7	–	Superceded by Nov. 29, Att. N FMOD Process.
	S3. Ameritech will do a jeopardy notice with a new committed due date when assignment/ facilities problems are identified, except in the case where no suitable facilities exist, and the CLEC would have to give affirmative authority to construct or condition facilities.	Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix, pg. 7	–	Superceded by Nov. 29, Att. N FMOD Process.
	S4. Ameritech will investigate whether CLECs can prefile an LOA authorizing conditioning and new construction charges up to a CLEC selected limit, thus avoiding the delay entailed in getting CLEC approval of such charges.	Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix, pg. 7	–	Not applicable.

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	S5. Ameritech will share documents with the participating CLECs and Commission staff on the new firm order process by June 2, 2000.	Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix, pg. 8	–	Superceded by Nov. 29, Att. N FMOD Process.
	S6. The new FOC process will be tested	Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix, pg. 8	–	Superceded by Nov. 29, Att. N FMOD Process.
	S7. The internal LOC process to expedite resolution of missed cuts will be tested.	Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix, pg. 7	–	Superceded by Nov. 29, Att. N FMOD Process.
	S8. Ameritech has stated that the first FOC received via either FAX or EDI contains the committed due date.	Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix, pg. 8	–	Superceded by Nov. 29, Att. N FMOD Process.
	S.9 Attachment N contains the most current version of detailed process flows on how the Facilities Modification Process will operate.	Docket 6720-TI-160, Nov. 29, 2000, Att. E p. 3 and Att. N FMOD Policy	●	The process element(s) stipulated are within the scope of process testing, to the extent that test transactions may require facilities modification.

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	S10. Ameritech shall not impose charges as proposed under the Facilities Modification (FMOD) policy if such charges would result in double recovery or discrimination or are otherwise inappropriate.	Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: I.1	C	Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.
	S11. The facilities modification policy will require a delay notice, Form A, within 24 hours of receiving the original firm order confirmation (FOC)...	Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: I.1	●	The process element(s) stipulated are within the scope of procedural testing.
	S11.1. ... on or before April 1, 2001. Before that time Ameritech Wisconsin shall use all reasonable efforts to provide such 24-hour notice before April 1, 2001.	Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: I.1	C	Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.

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	<p>S12. Ameritech shall provide to the Staff and the parties a written report describing such efforts (reference S1, above) on a monthly basis beginning December 15, 2000.</p>	<p>Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: I.1</p>	<p>C</p>	<p>Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.</p>
	<p>S13. Ameritech shall calculate and track charges for orders under the Facilities Modification policy. For charges equal to or less than \$7,500 per order, Ameritech shall not bill the CLEC pending the outcome of the Commission’s decision in 6720-TI-161. For charges greater than \$7,500 per order, Ameritech shall bill for such charges; however, the CLEC requesting such work will be required to pay 50% of such charges to Ameritech. Ameritech shall maintain an accounting of all such charges and amounts, and the parties shall “true-up” all such charges, whether billed or unbilled, based on the outcome of the Commission’s decision in 6720-TI-161.</p>	<p>Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: I.2.</p>	<p>C</p>	<p>Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.</p>

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	S14. Ameritech shall limit Integrated Digital Loop Carrier (IDLC) related charges under its FMOD policy to construction-related activities, which are defined as facility supplements or additions that are beyond the scope of simple or complex modifications.	Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: I.3.	C	Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.
	S15. Ameritech shall make all reasonable attempts to respond with a price quote for provisioning a UNE loop where an IDLC circumstance is presented in less than a 30-day period.	Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: I.3.	C	Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.

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	<p>S16. Ameritech shall provide to the Commission and all parties monthly reports relating to all orders that Ameritech believes should be subject to charges under its Facility Modification Policy, except for charges related to loop conditioning. At a minimum, this report must include for each order the following:</p> <ul style="list-style-type: none"> a. Date of the Ameritech notice of delay in provisioning the order. b. Date of the Ameritech notice or form identifying the general nature of the work activities and any charges associated with the order. c. Date of the Ameritech notice or form for an IDLC-related order, identifying the general nature of the work activities and any charges associated with the order. d. Detailed description of all work activities required to complete the order, including, upon request, reports or work descriptions generated by the engineering staff assigned to the order. e. Revised due date communicated in the notice filed under 2 or 3 above. 	<p>Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: I.3.A.</p> <p style="text-align: center;">23 10/10/2001</p>	C	<p>Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.</p>

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	<p>S17. Ameritech shall perform a quarterly review of the reports filed under Stipulation 10 (above) for the purpose of (1) determining whether Ameritech’s current 30 day interval policy is appropriate and the extent to which the policy should be revised; and (2) clarifying the circumstances or activities that qualify as IDLC-related construction activities. These reviews shall be conducted jointly with Commission staff and parties, subject to any confidentiality concerns.</p>	<p>Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: I.3.B.</p>	<p>C</p>	<p>Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.</p>
	<p>S18. Within 30 days after completion of each review (as discussed in S172, above), Ameritech shall submit a written report on the review to the Commission and the parties. This report must, at a minimum, provide clarification of Ameritech’s definition of IDLC-related construction activities and a rationale for Ameritech’s interval policy for IDLC orders.</p>	<p>Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: I.3.B.</p>	<p>C</p>	<p>Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.</p>

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	<p>S19. Report information must be provided for Ameritech Wisconsin and, in aggregate, for the remaining Ameritech states.</p>	<p>Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: I.3.C.</p>	<p>C</p>	<p>Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.</p>
	<p>S20. Pursuant to the 13-State Change Management Guidelines and the CLEC User Forum Guidelines, Ameritech shall propose the following change in the facility modification policy to the CLEC User Forum in December 2000: If Ameritech provides the “Good News Notice,” Form D, before the due date, the CLEC may:</p> <ul style="list-style-type: none"> ▪ Retain the confirmed due date and Ameritech will work the order as scheduled, or ▪ Submit a supplemental order and Ameritech will provide a revised due date subject to the standard due date intervals from the supplemental order. 	<p>Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: I.4.</p>	<ul style="list-style-type: none"> • 	<p>The M&P’s used by Ameritech to respond to CLEC options listed in S20 when Form D is received are within the scope of the procedural testing.</p>

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	<p>S21. Ameritech shall implement six performance measures for the Facilities Modification process. Additional performance measures for this process will be considered in the six-month review process upon CLEC request. The agreed performance measures are attached and are identified as follows: CLEC-W1, CLEC-W6, CLEC-W7, CLEC-W8, CLEC-W9, and CLEC-W11.</p>	<p>Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: I.5</p> <p>R1. Performance Measures are detailed in "6720-TI-160 mld 12-15-00.doc"</p> <p>Appendix B to above Docket, pgs. 11-18.</p>	<ul style="list-style-type: none"> ● 	<p>The stipulated performance measures are within the scope of performance metrics testing.</p>
<p>F2 New Firm Order Confirmation Process- Incorporate Version numbers and reason codes on revised FOCs ("865" versioning</p>	<p>S1. New Firm Order Confirmation Process – Incorporate version numbers and reason codes on revised FOCs.</p>	<p>Docket 6720-TI-160, July 19, 2000 order, p. 6</p>	<ul style="list-style-type: none"> ● 	<p>Stipulated capability to incorporate version numbers and reason codes on revised FOCs is within the scope of transaction testing.</p>

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	S2. Provision of appropriate information in “Unsolicited 865” ordering transactions that will allow CLEC to associate the “865” notice with the appropriate Local Service Request (LSR) (POR p. 49)..	Docket 6720-TI-160, Nov. 29, 2000, Att. D p. 7.	●	Stipulated capability of version numbers and reason codes on revised FOCs are within the scope of transaction testing.
	S3.The substance of the “865” versioning will be as agreed to in Issue 148 as described in the recent discussions related to the Uniform and Enhanced Plan of Record (POR).	Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: III.2.a.i Continued at F3(S4).	●	Stipulated capability of version numbers and reason codes on revised FOCs are within the scope of testing, if such activities occur during the test period.
	S3.1. Full refresh of supplemental orders will be implemented in the March 2001 release. The manual process of the agreement will be implemented by February 14, 2001.	Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: III.2.a.i Continued at F3(S4).	C	Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.

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	S4. Ameritech shall provide the Purchase Order Number (PON) and Version (VER) of the most currently processed LSR in its transaction which will allow the CLEC to associate the 865 to the appropriate LSR in its system.	Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: III.2.a.i.1	●	This stipulated capability is within the scope of transaction testing.
	S5. In the design and operation of the work center processes it employs to create the 865s, Ameritech shall ensure that its representatives consider order supplements that may also relate to the confirmation being modified and accommodate changes made by those supplements in the 865 notice.	Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: III.2.a.i.2	●	The process element(s) stipulated are within the scope of procedural testing, if such activities occur during the test period.
	S6. Ameritech work centers staff shall endeavor to keep 865 transactions to the minimum level necessary to ensure the efficiency and effectiveness of the 865-notification process.	Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: III.2.a.i.3	C	Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.

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	S7. Ameritech shall work collaboratively with the CLECs in the Phase III Category IV collaborative at the Federal Communications Commission (FCC) in developing the underlying reason coding scheme consistent with industry standards and CLEC needs for information about the underlying reasons for the transactions.	Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: III.2.a.i.5 Continued at F3(S5) for Appendix B: III 2.a.i.4.	C	Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.
	S8. Refinements and changes in reason codes and 865 processes that arise in the future shall be implemented consistent with the Change Management Process.	Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: III.2.a.i.5	●	The process element(s) stipulated are within the scope of procedural testing, if such changes occur during the test period.
	S9. On or before February 14, 2001, Ameritech shall implement the activities and work described in S4-S6 above.	Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: III.2.a.i.6	C	Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.

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	<p>S10. Ameritech shall use the time before February 14, 2001 to conduct necessary training and internal work necessary to undertake the activities and work described in S4-S6 above.</p>	<p>Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: III.2.a.i.6</p>	<p>C</p>	<p>Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.</p>
	<p>S11. All the Unsolicited 865 process improvements described in S2-S8 above and S5 under Issue F3 shall be made available in the March 2001 ordering release along with the implementation of the modifications to Ameritech systems to support full refresh supplemental orders by March, 2001 in the same manner as is utilized in the other SBC regions.</p>	<p>Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: III.2.a.i.6</p>	<p>C</p>	<p>Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.</p>
<p>F3. New Facility Modification Process – Identify Facility Problems and Notify CLEC of</p>	<p>S1. “Simple Modifications” – Ameritech will complete simple modifications within existing interval without notification to CLEC; existing jeopardy and new committed due dates processes will be used if simple modifications are not completed within existing interval.</p>	<p>Docket 6720-TI-160, Mailed July 19, 2000, pg. 5</p>	<p>●</p>	<p>The process element(s) stipulated are within the scope of procedural testing.</p>

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modification of build options	S2. "Complex Modifications" – Ameritech will provide to CLEC an initial Complex Notification targeted for two business days of initial FOC; Complex Notification with revised date is targeted for three business days from initial Complex Notification.	Docket 6720-TI-160, Mailed July 19, 2000, pg. 6	-	The standard of performance is superceded by Nov. 29, Att. N FMOD Process. FMOD process dates will be tested. Refer to F1 (S9)
	S3.0 New Build – Ameritech will provide a New Build Notification targeted for two business days of initial FOC;	Docket 6720-TI-160, Mailed July 19, 2000, pg. 6	-	The standard of performance is superceded by Nov. 29, Att. N FMOD Process. FMOD process dates will be tested. Refer to F1 (S9).
	S3.1 CLEC and local account team will then discuss possible solutions (regarding New Build Notifications).	Docket 6720-TI-160, Mailed July 19, 2000, pg. 6	●	The stipulation with respect to CLEC and local account team discussion of possible solutions in New Build situations is subject to review as part of procedural testing.
	S4. Ameritech shall implement Provider Initiated Transactions to notify CLECs of necessary changes that have been made to previously confirmed orders.	Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: III.2.a.i	●	The process element(s) stipulated are within the scope of procedural testing.

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	S5. Ameritech shall provide for coding the transactions with a clear and unambiguous indicator(s) reflecting the underlying reason for the change in confirmation.	Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: III.2.a.i.4	●	The process of coding transactions is within the scope of procedural testing. .
G. Hot Cut Procedures	S1. Ameritech will provide fail-safe Hot-Cut procedures with dial tone and ANI testing completed 48 hrs. prior to cut.	Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix, pg. 8	–	Superceded by Nov. 29, Att. M Hot Cut Process Flow.
	S2. Ameritech will suggest a hot cut process after meeting with CLECs. The hot cut process will be provided not later than July 1, 2000.	Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix, pg. 8	C	Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.
	S3. Ameritech agrees to post their hot cut procedures on TCNet as a draft and circulate it at the next users forum on June 15, 2000. Ameritech will issue an accessible letter when procedures are final.	Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix, pg. 8	C	Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.
	S4. Ameritech shall conduct a dial tone/ANI test on the day of cut, as a matter of course.	Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: VI.1	●	This stipulated capability is within the scope of transaction testing.

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	S5. For those CLECs that so desire, Ameritech shall also conduct a dial tone/ANI test on the due date less 2 days (DD-2).	Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: VI.1	●	This stipulated capability is within the scope of transaction testing.
	S6. Parties have successfully developed and documented a process to implement Coordinated Hot Cuts (CHC) Attachment M.	Docket 6720-TI-160 Order Nov. 29, 2000, Att. E p. 19. Att. M: Hot Cut Process	●	This stipulated CHC capability is within the scope of transaction testing.
	S7. The Commission further orders additional prehearing conferences to define the new routine process.	Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: VI.1	C	Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.
	S8. Ameritech shall not charge CLECs for dial tone/ANI testing if done on a routine basis on DD-2 and /or on the date of cut.	Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: VI.2	C	Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.
	S9.0. Ameritech shall provide a dial tone/ANI test on a separate date as requested by the CLEC, ...	Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: VI.2	●	This stipulated capability is within the scope of transaction testing.

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	S9.1. ...subject to applicable charges.	Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: VI.2	C	Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.
	S10.0 Further prehearing conferences are ordered to address the timing of notice if a dial tone/ANI test fails on DD-2 due to a CLEC trouble.	Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: VI.3	-	Not applicable.
	S10.1 Subject to the outcome of these prehearing conferences, Ameritech shall provide to the CLECs notice of a failed dial tone/ANI test conducted on DD-2 no later than 4 business hours after such test or by 10 a.m. on DD-1, whichever occurs first.	Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: VI.3	●	This stipulated capability is within the scope of transaction testing.
	S11. Ameritech shall discuss potential procedures in the event a failure is found during such dial tone/ANI test performed on DD-2.	Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: VI.3	●	This stipulated capability is within the scope of transaction testing.

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	S12. In any event if a dial tone/ANI test is conducted on DD-2 Ameritech shall perform another dial tone/ANI test as a matter of course on the date of cutover.	Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: VI.3	●	This stipulated capability is within the scope of transaction testing.
	S13. Ameritech shall provide CLECs with status updates every two hours until the order is completed for all hot cuts that fail at the time of the originally scheduled cutover.	Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: VI.4	●	This stipulated capability is within the scope of transaction testing.
	S14. In the case where trouble is reported after order completion, status will be available via Electronic Bonded Trouble Administration (EBTA) on a real-time basis.	Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: VI.4	●	This stipulated capability is within the scope of transaction testing.
	S15.0. Ameritech shall implement “flags” for desired frame due times for Coordinated Hot Cuts (CHC)...	Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: VI.5	●	The process for flagging desired frame due times is within the scope of transaction testing.
	S15.1. ...consistent with industry guidelines, if and when such flags are included in such guidelines upon a request from a CLEC...	Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: VI.5	C	Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.

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	S15.2. ... and consistent with its then current Change Management Policy (CMP).	Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: VI.5	●	Consistency with the CMP will be tested if the change occurs during test period.
	S16. Ameritech shall test and implement a “non-coordinated” frame due time hot cut process.	Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: VI.6	●	This stipulated capability is within the scope of transaction testing.
	S17. Ameritech is ordered to participate in further prehearing conferences (or other appropriate proceedings) to define methods and procedures necessary for the hot cut process. Such discussions shall begin no later than 30 days after the effective date of this order and will be concluded within 30-60 days.	Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: VI.6	C	Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.
	S18. At the conclusion of such discussions (reference S16, S17 above), such parties will file a joint report advising the Commission of all resolved and unresolved issues.	Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: VI.6	C	Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.

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A-AA	Stipulations	References		Notes
H. Street Address Guide (SAG) to Customer Service Record (CSR) Conversion (abbreviated address validation)	S1. Ameritech will do an abbreviated validation on all orders which include a telephone number of an existing Ameritech service. The abbreviated validation will only validate the first field in the address.	Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix, pg. 9	●	Compliance with the stipulated element(s) is within the scope of transaction testing.
	S1.1. This change will be implemented by September 2000.	Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix, pg. 9	C	Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.
	S2. Parties agree that the Uniform and Enhanced OSS Collaborative may modify this proposal.	Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix, pg. 9	-	Not applicable.
	S3. Where CLEC orders are subject to a validation of street address, Ameritech’s SAG shall be the only source used to perform that validation.	Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: III.2.c.ii	●	The process element(s) stipulated are within the scope of process testing.

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	S4. On a prospective basis, Ameritech shall agree to fix discrepancies between the SAG and CSR as they are discovered in order processing.	Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: III.2.c.ii	●	The M&P's for SAG/CSR discrepancies are within the scope of process testing.
I1. Parsed CSRs will be provided	S1. Ameritech will provide parsed CSRs. Parsed CSRs will be provided as part of LSOG 4 pre-ordering/ordering implementation...	Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix, pg. 9	●	This stipulated capability is within the scope of transaction testing.
	S1.1. ...by March 2001.	Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix, pg. 9	C	Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.
	S2. Parsed CSRs will be tested.	Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix, pg. 9	●	This stipulated capability is within the scope of transaction testing.

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A-AA	Stipulations	References		Notes
I2. LSOG 4 Functionalities for Testing		<p>Docket 6720-TI-160, Mailed July 19, 2000, pg. 4</p> <p>Attachment D: “Resolved OSS Enhancements and Process Improvements Made as a Result of the Prehearing Conferences”, Mailed November 29, 2000 item 5, pg.4-7.</p>	<ul style="list-style-type: none"> ● 	<p>Stipulations refer to other stipulations: Ordering and preordering consistent with LSOG4; refer to J and K; Parsed CSRs, refer to I1.; Abbreviated address validation, refer to H; Service order completion, refer to R; Supplemental orders, refer to T; Preorder and order synchronization, refer to U; Firm order confirmations, refer to F; Single ordering interface for directories, refer to L; “Unsolicited 865” Refer to F2; Synchronized per-ordering and ordering, refer to U; Loop Access information, refer to A; Order UNE-P, refer to B; “Line-sharing”, refer to C; Sub-loop unbundling, refer to D</p>

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A-AA	Stipulations	References		Notes
	S1. Modifications, as described in the POR at pages 40-47: CLLI (Common Language Location Information CFA (Connecting facilities Assignment) CSR (Customer Service Record) Digital Subscriber Loop Qualification Directory Listing Inquiry Dispatch Inquiry FSA (Feature/Service Availability) NC/NCI (Network Channel/Network Channel Interface) PIC/LPIC (Primary Interexchange Carrier/IntraLATA Primary Interexchange Carrier) TN (Telephone Number Availability)	Docket 6720-TI-160 Nov. 29, 2000 Order, Attachment D, p. 6	<ul style="list-style-type: none"> ● 	These stipulated capabilities are within the scope of testing, as consistent with the Master Test Plan.

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A-AA	Stipulations	References		Notes
	<p>S3. Modifications to the following Ordering/Provisioning notices, as described in the POR at pages 51-54 and consistent with LSOG4 and ELMS 4 specifications: Jeopardy Notification Service Order Completion Loss Notification Pending Order Status Provisioning Order Status</p>	<p>Docket 6720-TI-160 Nov. 29, 2000 Order, Attachment D, p. 7</p>	<ul style="list-style-type: none"> ● 	<p>These stipulated capabilities are within the scope of testing, as consistent with the Master Test Plan.</p>
<p>J. Implement Industry Standard versions of EDI (Version 10) and LSOG 4 for ordering and all associated functionalities</p>	<p>S1. LSOG 4 ordering including jeopardy notification shall be implemented no later than March 2001.</p>	<p>Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix, pg. 10</p>	<ul style="list-style-type: none"> ● 	<p>LSOG 4 ordering is within the scope of testing.</p>
	<p>S2. Most of the exceptions to the LSOG4 standard will be discussed and agreed to in the FCC’s Uniform and Enhanced OSS Interface Collaborative.</p>	<p>Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix, pg. 10</p>	<p>C</p>	<p>Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.</p>
	<p>S3. LSOG 4 will be tested.</p>	<p>Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix, pg. 10</p>	<ul style="list-style-type: none"> ● 	<p>LSOG 4 ordering is within the scope of testing.</p>

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A-AA	Stipulations	References		Notes
K. Implement an industry standard version of LSOG 4 for pre-ordering	S1. Ameritech has committed to implementing an industry standard LSOG 4 for pre-ordering by March 2001, including parsed CSR. This functionality will be tested.	Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix, pg. 10	●	LSOG 4 pre-ordering and the existence of parsed CSRs are within the scope of testing.
L1. Directory assistance and publishing (listing)	S1. All aspects of the directory assistance and directory publishing interfaces will be tested, except for those involving yellow pages display ads.	Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix, pg. 11	●	The process element(s) stipulated are within the scope of transaction testing.
	S2. Ameritech agrees to eliminate the need for two interfaces by September, 2001. A single interface that is integrated into the current loop ordering processes, including ASR/Telis, will be provided not later than September 1, 2001.	Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix, pg. 11	●	The process element(s) stipulated are within the scope of transaction testing.
	S3.0. Ameritech will implement a process to allow CLECs the option to retain current listings on all orders, except partials,...	Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix, pg. 11	●	The process element(s) stipulated are within the scope of transaction testing.

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	S3.1. ... by March 2001. Ameritech is reviewing its ability to advance the implementation of this process.	Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix, pg. 11	C	Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.
	S4. Ameritech will provide the current SBC "retain current listings" specification by June 1, 2000. This policy will be that currently used by SBC.	Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix , pg. 11-12	C	Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.
	S5. Ameritech will provide copies of the existing Ameritech Publishing order and query processes.	Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix , pg. 12	C	Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.

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	S6. Ameritech will improve coordination between account team, directory publishing and directory assistance personnel.	Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix , pg. 12	C	Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility. Refer to Y2. Coordination between account team, directory publishing and directory assistance is included in the Account Management Handbook, p. 2 of 24.
L2. Provide current SBC documentation on its “Retain Current Listing” process		Docket 6720-TI-160, Mailed July 19, 2000, pg. 7	C	Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.
L3. Provide current AAS documentation on its Order and Query Process via		Docket 6720-TI-160, Mailed July 19, 2000, pg. 7	C	Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood

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website				to be a Commission responsibility.
L4. Second pre-BOC (Draft Directory) Review	S1. Effective March 15, 2001, AAS shall offer CLECs the option of receiving two pre-Business Office Close (BOC) reviews. The first pre-BOC shall be provided by AAS 45 calendar days in advance of the directory close date.	Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: IX.3	●	M&P's for directory publishing are within the scope of the process test.
	S2. The second pre-BOC, if requested, shall be provided by AAS 15 calendar days in advance of directory close. CLECs will be required to request the second pre-BOC 30 calendar days before the directory close date.	Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: IX.3	●	M&P's for directory publishing are within the scope of the process test.
	S3. AAS will charge CLECs \$200.00 for a second pre-BOC.	Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: IX.3	C	Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.

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	S4. CLECs must provide any changes from the first pre-BOC that need to be entered into the second pre-BOC at least 4 business days before the delivery of the second pre-BOC.	Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: IX.3	●	M&P's for directory publishing are within the scope of the process test.
	S5.0. If at least 95% of the corrections requested after the first pre-BOC are not corrected in the second pre-BOC, AAS shall waive	Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: IX.3	●	This stipulation is within the scope of process testing, if such activities occur during the test period.
	S5.1. ...the \$200 charge for the second pre-BOC.	Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: IX.3	C	Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.

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	<p>S6. If at least 99% of the corrections requested from the first and second pre-BOC are not corrected in the final published directory, the remedy shall be as described in the business rule in CLEC-W4. The remedy may include a requirement that AAS indemnify the CLEC against any claims by customers whose directory listings are not corrected as required by this policy.</p>	<p>Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: IX.3</p> <p>R1. CLEC-W4 can be found in Docket 6720-TI-160, Mailed December 15, 2000, Appendix B, pg. 12</p>	<ul style="list-style-type: none"> ● 	<p>This stipulation is within the scope of process testing, if such activities occur during the test period.</p>
	<p>S7. The proposed performance measure CLEC-W3 shall be considered in the six-month review process. Performance Measure CLEC-W4 shall apply to this policy.</p>	<p>Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: IX.3</p>	<ul style="list-style-type: none"> ● 	<p>Performance measures are within the scope of the test.</p>
<p>L5. Implement a process to allow CLECs the option to retain the current listings, except on partials</p>		<p>Docket 6720-TI-160, Mailed July 19, 2000, pg. 7</p>	<ul style="list-style-type: none"> ● 	<p>The process element(s) stipulated are within the scope of transaction testing.</p>

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L6. Provide interface (or workaround) for integrated directory listings ordering ability	S1.0. Ameritech shall incorporate the functionalities of its OSS interface and Ameritech Advertising Services (AAS) Electronic Data Interchange (EDI) interface so that CLECS can use a single Ameritech interface for service orders for directory listing... on or before June 2001.	Docket 6720-TI-160, Dec. 15, 2000 order, Att. B, p. 7	●	The evaluation of integrated directory listing ordering capabilities is within the scope of transaction testing.
	S1.1. on or before June 2001.	Docket 6720-TI-160, Dec. 15, 2000 order, Att. B, p. 7	C	Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.
	S2.0. By September 2001,...	Docket 6720-TI-160, Dec. 15, 2000 order, Att. B, p. 7	C	Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.

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	<p>S2.1. Ameritech Advertising Services' (AAS) existing GUI interface listing shall be modified to allow CLECs access to the listings of other CLECs' end user customer (served by all order types) subject to AAS's legal restrictions or contractual obligations with other CLECs.</p>	<p>Docket 6720-TI-160, Dec. 15, 2000 order, Att. B, p. 7</p>	<p>●</p>	<p>Testing of the GUI to access the listings of CLECs' end-user customers is within the scope of transaction testing.</p>
	<p>S3. A listing inquiry function shall be added to Ameritech's single preordering, ordering application to application, and GUI interfaces by June 2002.</p>	<p>Docket 6720-TI-160, Dec. 15, 2000 order, Att. B, p. 7</p>	<p>X</p>	<p>The testing of the June 2002 interface implementations shall not be part of the third party test or an exit criteria. However, if third party testing is still in progress, such interfaces shall be considered as part of such test.</p>
<p>M. E911 Data base management</p>	<p>S1. The MSAG database is developed by the municipalities and maintained by a contractor. The format of the MSAG is set by the county which runs the 911 service.</p>	<p>Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix , pg. 12</p>	<p>X</p>	<p>The stipulation covers an area that is not within the scope of testing.</p>

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	S2. CLECs are having 911 updates rejected because of differences in the format the CLECs must use to submit orders to Ameritech and to the 911 administrators.	Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix , pg. 12	X	The stipulation covers an area that is not within the scope of testing.
	S3. Ameritech states that is has similar problems in submitting 911-address information.	Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix , pg. 12	X	The stipulation covers an area that is not within the scope of testing.
	S4. Ameritech stated that the database used for E911, called the Master Street Address Guide (MSAG), is built, and maintained by the Public Service Answering Point (PSAP) in each applicable county. Although Ameritech administers the MSAG database, any updates are subject to PSAP authorization.	Attachment D: “Resolved OSS Enhancements and Process Improvements Made as a Result of the Prehearing Conferences”, Mailed November 29, 2000 item 6, pg.8	X	The stipulation covers an area that is not within the scope of testing.
	S5. In contrast, the Street Address Guide (SAG), which Ameritech uses to validated end user addresses when service orders are submitted, is built and maintained by Ameritech.	Attachment D: “Resolved OSS Enhancements and Process Improvements Made as a Result of the Prehearing Conferences”, Mailed November 29, 2000 item 6, pg.8	X	The stipulation covers an area that is not within the scope of testing.

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	S6. In lieu of a single database for address verification, Ameritech has agreed to notify CLECs through the CLEC User Forum of any new processes or updates to the E911 database.	Attachment D: “Resolved OSS Enhancements and Process Improvements Made as a Result of the Prehearing Conferences”, Mailed November 29, 2000 item 6, pg.8	●	Notifications delivered via the CLEC User Forum are within the scope of process testing.
N1. Scheduled access to customer’s premises	S1. Ameritech will ensure that its service technicians will use the access information provided by CLECs, and will ensure that the LOC will expedite any orders missed if technicians do not use the provided access information.	Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix , pg. 12	●	The process element(s) stipulated are within the scope of procedural testing.
	S2. Ameritech will provide copies of this policy to the CLECs.	Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix , pg. 12	●	The process element(s) stipulated are within the scope of procedural testing.
	S3. Ameritech completed additional training of service technicians in the LOC to ensure compliance in February 2000.	Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix , pg. 13	C	Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.
	S4. Ameritech's process regarding access to customer premises will be tested.	Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix , pg. 13	●	The process element(s) stipulated are within the scope of procedural testing.

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	S5. Ameritech agrees that CLECs should not have to resubmit orders that have not been completed because Ameritech technicians did not obtain access during the scheduled period when valid access instruction was provided and not followed.	Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix , pg. 13	●	The process element(s) stipulated are within the scope of procedural testing.
N2. Customer Premise Access – Provide Copies of Policy		Docket 6720-TI-160, Mailed July 19, 2000, pg. 7	-	Reference N1 (S2).
O. Replacement of Internal Network Interface Devices (NIDs)	S1. Ameritech’s existing policy is that whenever an internal NID is found, it will be moved outside, time permitting. (Reference S2 below for more information.)	Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix , pg. 13	-	Superceded by Dec 15 order adoption of stipulation on NIDs.
	S2. Ameritech's revised policy will ensure movement of internal NIDs to external on all CLEC dispatches. Ameritech’s revised policy will recall technicians to any premises that does not have an external NID. This policy will be implemented by September 30, 2000.	Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix , pg. 13	-	Superceded by Dec 15 order adoption of stipulation on NIDs.

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	S3. This policy [references S1 and S2 above] will be part of the test.	Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix , pg. 13	–	Superceded by Dec 15 order adoption of stipulation on NIDs.
	S4.0. Ameritech shall move an internal “protector” or “station block” (which are defined as a grandfathered demarcation point that contains a non-jacked end (RJ11 or RJ21) type device) to an external location with a RJ-type device.	Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: VII.1	●	The process element(s) stipulated are within the scope of procedural testing.
	S4.1 ... at no charge to the CLEC.	Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: VII.1	C	Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.
	S5. Ameritech shall perform such work, if it makes a customer premise visit for any reason, unless the customer specifically requests that protector, or station block not be moved.	Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: VII.1	●	The process element(s) stipulated are within the scope of procedural testing.

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	S6.0 The protector or station block will be replaced with a RJ-jacked type device on an external location and Ameritech shall reconnect the new device to the customers existing inside wire, except if the end user specifically directs the location to be internal.	Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: VII.1	●	The process element(s) stipulated are within the scope of procedural testing.
	S6.1 This work will be performed at no charge.	Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: VII.1	C	Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.
	S7.0 Ameritech shall move a working internal NID to an external location at Ameritech's existing time and material charges on a nondiscriminatory basis for retail and wholesale customers if the CLEC places an order for such work.	Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: VII.1 R1. Date on Order is December 15, 2000.	●	The process element(s) stipulated are within the scope of procedural testing.

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	S7.1 Ameritech shall waive such charges for CLEC-requested NID moves for a period of six months from the date of the order to which this Appendix B is attached.	Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: VII.1 R1. Date on Order is December 15, 2000.	C	Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.
	S8. Performance measure CLEC-W5, which is attached hereto, shall apply to this process.	Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: VII.2 R1. Docket 6720-TI-160, Mailed December 15, 2000, Appendix B, pg. 13	●	This performance measure is within the scope of testing.

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	<p>S9. A CLEC may request an audit of Ameritech’s records to determine if protectors were not moved during previous technician visits. Such an audit by a CLEC shall not be requested more frequently than every six months. A CLEC which requests such an audit shall provide a list of orders where the CLEC required Ameritech to move a protector and Ameritech shall audit its records to determine, if in any of those cases, a technician made a premises visit after the effective date of the Order in this proceeding. The results of this audit shall be compared to the benchmark of Performance Measure CLEC-W5 and Ameritech shall adjust the remedies paid in the previous six months to include the additional number of occurrences identified in the audit. This measure shall be effective on or before the effective date of the order to which this Appendix B is attached^{R1}.</p>	<p>Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: VII.2</p> <p>R1. Date of Order is December 15, 2000.</p>	<p>C</p>	<p>Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.</p>

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<p>P. Notification of Change/TCNet</p>	<p>S1.0. Ameritech will implement the SBC policy on accessible letters for all changes.</p>	<p>Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix , pg. 13</p>	<p>●</p>	<p>The process element(s) stipulated are within the scope of procedural testing. No comparison to the SBC policy on accessible letters will be made..</p>
	<p>S1.1. The new policy will be implemented by September 30, 2000.</p>	<p>Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix , pg. 13</p>	<p>C</p>	<p>Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.</p>
	<p>S2. Ameritech will provide both before and after images of Accessible Letters, and a Change Log of TCNet.</p>	<p>Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix , pg. 13</p>	<p>●</p>	<p>The process element(s) stipulated are within the scope of procedural testing.</p>
	<p>S3. The CLEC Forum will work to resolve any open issues regarding TCNet change management.</p>	<p>Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix , pg. 14</p>	<p>C</p>	<p>Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.</p>

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	<p>S4. “Accessible Letter” are used by Ameritech to inform CLECs of changes regarding OSS and EDI related issues only. Ameritech places this information on a web page called TC/Net for access by all CLECs.</p>	<p>Attachment D: “Resolved OSS Enhancements and Process Improvements Made as a Result of the Prehearing Conferences”, Mailed November 29, 2000 item 7, pg.9</p>	<p>●</p>	<p>The process element(s) stipulated are within the scope of procedural testing.</p>
	<p>S5. SBC uses Accessible Letter to inform CLECs about all changes that affect CLECs (not just OSS and EDI) including: tariffs, products and services, and methods and procedures.</p>	<p>Attachment D: “Resolved OSS Enhancements and Process Improvements Made as a Result of the Prehearing Conferences”, Mailed November 29, 2000 item 7, pg.9</p>	<p>C</p>	<p>Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.</p>
	<p>S6. On September 30, 2000, Ameritech began implementing SBC’s policy on Accessible Letters and is migrating its TC/Net information to SBC’s company-wide website from CLECs. (Reference S1 above for more information.)</p>	<p>Attachment D: “Resolved OSS Enhancements and Process Improvements Made as a Result of the Prehearing Conferences”, Mailed November 29, 2000 item 7, pg.9</p>	<p>C</p>	<p>Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.</p>

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	<p>S7. Ameritech also agreed to provide “before and after” images of Accessible Letters as well as a Change Log reflecting changes posted on the web page so that CLECs can follow and track the changes that have been made.</p>	<p>Attachment D: “Resolved OSS Enhancements and Process Improvements Made as a Result of the Prehearing Conferences”, Mailed November 29, 2000 item 7, pg.9</p>	<ul style="list-style-type: none"> ● 	<p>The process element(s) stipulated are within the scope of procedural testing.</p>
	<p>S8. Ameritech and the CLECs have also reached tentative agreement on a Change Management process for non-OSS issues. The parties have agreed that Ameritech will communicate changes to its processes, procedures and manual forms to CLECs via Accessible Letter and will follow the change process outlined in the CLEC Users Forum.</p>	<p>Attachment D: “Resolved OSS Enhancements and Process Improvements Made as a Result of the Prehearing Conferences”, Mailed November 29, 2000 item 7, pg.9</p>	<ul style="list-style-type: none"> ● 	<p>Communication of non-OSS changes via Accessible Letters and the change process outlined in the CLEC User Forum are within the scope of process testing. Refer to P (S11).</p>
	<p>S9. The parties intend for the Change Management process to be dynamic in nature, and to be managed through regular meetings of the CLEC Users Forum.</p>	<p>Attachment D: “Resolved OSS Enhancements and Process Improvements Made as a Result of the Prehearing Conferences”, Mailed November 29, 2000 item 7, pg.9</p>	<p>C</p>	<p>Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.</p>

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	S10. Parties agreed to review the effectiveness of this process every six months.	Attachment D: “Resolved OSS Enhancements and Process Improvements Made as a Result of the Prehearing Conferences”, Mailed November 29, 2000 item 7, pg.9	C	Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.
	S11.0 There are three categories of changes that will be addressed using the CMP:	Attachment D: “Resolved OSS Enhancements and Process Improvements Made as a Result of the Prehearing Conferences”, Mailed November 29, 2000 item 7, pg.9	●	The process element(s) stipulated are within the scope of procedural testing.
	S11.1 <u>Category 1: Changes Impacting CLEC Methods and Procedures</u> - For these issues, Ameritech will provide notification via an Accessible Letter and include the planned implementation date, the type of change, exceptions to certain standards for manual orders, description of the change, and any other relevant information.	Attachment D: “Resolved OSS Enhancements and Process Improvements Made as a Result of the Prehearing Conferences”, Mailed November 29, 2000 item 7, pg.10	-	Refer to P (S11.0).

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	<p>S11.2 <u>Category 2: Informational Changes</u> - Category 2 changes are informational in nature and would not require extensive modifications on the part of the CLEC. Ameritech will notify CLECs in the same manner as Category 1 changes and include the same types of information. Implementation will be no less than 15 calendar days from the date of the notification during which the CLECs will have an opportunity to provide comments.</p>	<p>Attachment D: “Resolved OSS Enhancements and Process Improvements Made as a Result of the Prehearing Conferences”, Mailed November 29, 2000 item 7, pg.10</p>	<p>-</p>	<p>Refer to P (S11.0).</p>
	<p>S11.3 <u>Category 3: Exception Changes</u> - Category 3 changes involve changing the timeframes for Category 1 or 2 changes. Any request for an exception will be forwarded to a CLEC Users Forum Committee for consideration.</p>	<p>Attachment D: “Resolved OSS Enhancements and Process Improvements Made as a Result of the Prehearing Conferences”, Mailed November 29, 2000 item 7, pg.10</p>	<p>-</p>	<p>Refer to P (S11.0).</p>
<p>Q1. LEC Protection</p>	<p>S1. Ameritech has suspended its LEC Protect program for states other than Michigan. It is reviewing whether or not to implement this program in Wisconsin.</p>	<p>Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix , pg. 14</p>	<p>C</p>	<p>Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.</p>

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	<p>S2. Ameritech has not developed policies for submitting LOAs for LEC protected customers. Ameritech will not implement this program before all procedures for handling LEC Protection and submitting required LOAs have gone through the change management process.</p>	<p>Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix , pg. 14-15</p>	<p>C</p>	<p>Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.</p>
	<p>S3. LEC Protection is a service that Ameritech has considered offering to its retail customers under which Ameritech would not change that customer’ local service to another CLEC unless the CLEC presents a verified letter of authorization (LOA) from that customer.</p>	<p>Attachment D: “Resolved OSS Enhancements and Process Improvements Made as a Result of the Prehearing Conferences”, Mailed November 29, 2000 item 8, pg.11</p>	<p>C</p>	<p>Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.</p>
	<p>S4. During the prehearing conferences, Ameritech committed that LEC Protection would not be implemented in Wisconsin prior to April 2001.</p>	<p>Attachment D: “Resolved OSS Enhancements and Process Improvements Made as a Result of the Prehearing Conferences”, Mailed November 29, 2000 item 8, pg.11</p>	<p>C</p>	<p>Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.</p>

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	S5. Ameritech stated that if and when it proposes to deploy LEC Protection after April 2001, the Change Management process would apply, which requires 120-days advanced notice if an interface is affected and 30-day advanced notice if an interface is not affected.	Attachment D: “Resolved OSS Enhancements and Process Improvements Made as a Result of the Prehearing Conferences”, Mailed November 29, 2000 item 8, pg.11	●	The process element(s) stipulated are within the scope of procedural testing.
	S6. To the extent that Ameritech proposes to deploy this service after April 2001, Ameritech agreed to provide CLECs with notice and the opportunity to invoke the Dispute Resolution Process referenced in Section 7 of this report ^{R1} . In addition, Ameritech agreed that LEC Protection would not be implemented until the Dispute Resolution process was completed.	Attachment D: “Resolved OSS Enhancements and Process Improvements Made as a Result of the Prehearing Conferences”, Mailed November 29, 2000 item 8, pg.11 R1. Docket 6720-TI-160, Mailed November 29, 2000, Appendix A..	C	Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.
	S7. Further, if LEC Protection is ever implemented in Wisconsin, parties agree to develop a process by which the LEC Protect could be removed from a CLEC order	Attachment D: “Resolved OSS Enhancements and Process Improvements Made as a Result of the Prehearing Conferences”, Mailed November 29, 2000, item 8, pg.11	C	Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.

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R. Service Order Completion	S1.0. Ameritech will implement a process to allow review of all (pending/submitted/completed) service orders for all products through the online provisioning interface...	Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix , pg. 15	●	This stipulated capability is within the scope of transaction testing. Compliance with the stipulated deadline(s) is assumed for test purposes.
	S1.1. ...by March 1, 2001.	Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix , pg. 15	C	Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.
	S2. Ameritech will not provide an image of the service orders with completion notices, unless it is agreed to in the Uniform and Enhanced OSS collaborative on LSOG4.	Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix , pg. 15	-	Not applicable.
S. Flow Through	S1. Ameritech will provide detail on what products and types of service orders flow through.	Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix , pg. 15	●	The process element(s) stipulated are within the scope of transaction testing.

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	S2. Ameritech, as part of the 12 month review, will identify flow through initiatives and update the flow through information in the change management system and online...	Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix , pg. 15	●	The process element(s) stipulated are within the scope of transaction testing.
	S2.1. ... by September 30, 2000. Ameritech has made a draft document available.	Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix , pg. 15	C	Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.
	S3. Appropriate flow through measures will be developed.	Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix , pg. 15	C	Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.
	S4.0. Ameritech shall provide CLECs with a complete flow through listing, with complete exceptions,...	Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: VIII.1	●	This stipulated capability is within the scope of transaction testing. Compliance with the stipulated deadline(s) is assumed for test purposes.

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	S.4.1. ... on or before April 15, 2001.	Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: VIII.1	C	Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.
	S5. In April 2001, CLECs shall provide Ameritech with a prioritized list identifying products/order types that CLECs seek to have flowed through over the next 24 months. The prioritized list shall reflect those products or order types that CLECs currently provide or anticipate providing in significant volumes. The CLEC list shall include Centrex resale.	Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: VIII.2	C	Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.

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	<p>S6. In addition, in April 2001, CLECs and Ameritech shall assign a target percentage of flow through exceptions that will be eliminated quarterly over the next 24 months for each prioritized product/order type. If agreement on such a target cannot be achieved, CLECs may utilize the formal dispute resolution process set forth in the Temporary ALJ's Second Report and adopted by the Commission in its November 29, 2000 Order in this docket.</p>	<p>Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: VIII.2</p>	<p>C</p>	<p>Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.</p>
	<p>S7. Ameritech shall make a good-faith effort to attain significant improvements over the next 24 months in the flow through rate for the order/product types identified in the CLEC list provided under paragraph 1. Ameritech shall set a percentage target for each order/product type that it believes represents a significant improvement for those order/product types.</p>	<p>Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: VIII.3</p>	<p>C</p>	<p>Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.</p>

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	<p>S8. By May 2001, Ameritech shall provide a detailed project plan outlining the milestones it will report, on a quarterly basis to reflect progress in meetings for improving flow through.</p>	<p>Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: VIII.4</p>	<p>C</p>	<p>Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.</p>
	<p>S9. The project plan, along with the CLECs' prioritized list, shall be presented to the Commission for monitoring.</p>	<p>Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: VIII.5</p>	<p>C</p>	<p>Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.</p>
	<p>S10. Ameritech shall report, beginning on September 10, 2001 and continuing on a quarterly bases, details about how its flow through efforts are progressing. These reports shall be filed with the Commission and served on all parties. Ameritech's quarterly reports will be subject to Commission review. CLECs shall have the opportunity to comment on the quarterly reports.</p>	<p>Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: VIII.6</p>	<p>C</p>	<p>Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.</p>

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	S11. If CLECs believe that significant progress has not been made, they may petition the Commission to request a determination and to request penalties and other specific remedies, which may include payments to CLECs.	Docket 6720-TI-160, Mailed December 15, 2000, Appendix B: VIII.7	-	Not applicable.
T. Supplemental Orders	S1. Ameritech systems will be supplemented to allow for full refresh by September 2001.	Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix , pg. 15	●	This stipulated capability is within the scope of transaction testing.
U. Pre-ordering Synchronization	S1. Synchronized pre-ordering and ordering data elements and documentation of business rules for any non-synchronized pre-ordering and ordering data elements (POR p. 40).	Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix , pg. 15 Docket 6720-TI-160, Nov. 29, 2000, Att. D p. 5	●	This stipulated capability is within the scope of testing.
V1. Enhanced Extended Links (EELS) – Proposed Tariff provided to parties	S1. Parties agree that Ameritech must convert Special Access circuits to EELs as defined by the FCC in its UNE Remand Supplemental Order.	Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix , pg. 16	C	Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.

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V2. Enhanced Extended Links (EELS) – Implementation of Resolved Issues		Docket 6720-TI-160, Mailed July 19, 2000, pg. 9	C	Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.
W. Branded Operator Services	S1. Ameritech currently provides this capability [Branded Operator Services] with dedicated trunk access now.	Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix , pg. 17	C	Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.
	S2. Ameritech will announce the availability of OS/DA Branding via the Service Provider Id (SPID) by August 1, 2000. This eliminates the need for dedicated trunking.	Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix , pg. 17	C	Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.

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	<p>S3. Ameritech implemented a new capability for branding Operator Services (OS) and Directory Assistance (DA) based on the CLECs Service Provider Identification (SPID, also known as the operating company number.)</p>	<p>Attachment D: “Resolved OSS Enhancements and Process Improvements Made as a Result of the Prehearing Conferences”, Mailed November 29, 2000 item 9, pg.11</p>	<p>●</p>	<p>This stipulated capability is within the scope of process testing.</p>
	<p>S4. The SPID allows CLECs using Ameritech’s OS/DA products in the UNE and Resale environment to brand OS/DA with their own company brand. The CLECs branding phrase recording will be played to the originating end user at the beginning of the call prior to the call being connected to Ameritech’s OS/DA systems. CLECs are satisfied with the implementation of this issue.</p>	<p>Attachment D: “Resolved OSS Enhancements and Process Improvements Made as a Result of the Prehearing Conferences”, Mailed November 29, 2000 item 9, pg.11-12.</p>	<p>C</p>	<p>Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.</p>
<p>X. Partial Migrations</p>	<p>S1. Ameritech’s partial migration intervals are the same as for other changes.</p>	<p>Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 200: Attachment E – Issues Matrix , pg. 17</p>	<p>●</p>	<p>This stipulated capability is within the scope of transaction testing.</p>

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	S2. Ameritech will keep its operational process regarding Partial Migrations, and not adopt the SBC policy.	Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix , pg. 17	C	Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility.
Y1. Account Management Process – Edited Ameritech Handbook	S1. Ameritech reviewed the account management process during May and agreed to augment the Account Management and Service Management functions by developing a handbook which details account and service management responsibilities and by hiring additional personnel.	Docket 6720-TI-160, Temporary Administrative Law Judge Report, June 1, 2000: Attachment E – Issues Matrix , pg. 17	C	Ameritech will provide evidence of compliance with this stipulation to the Commission. Compliance with this stipulation is understood to be a Commission responsibility. (Account Management Handbook will be tested.) Refer to Y1 (S2).

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	<p>S2. Ameritech presented a revised Account Manager Handbook that details the account management responsibilities and operating guidelines for conducting business with CLECs. In response to this draft, CLECs recommended numerous changes including:</p> <ul style="list-style-type: none"> a. Providing a broader definition of account team functions; b. Adding organization charts, job descriptions and other information organizations that support the account team. c. Providing a specific definition that the account team is the internal advocate for CLEC issues within Ameritech. d. Strengthening the role of account management by expanding the authority of account team members to resolve the CLEC issues. e. Reducing time frames for responding to critical CLEC communications including telephone calls, pages and emails. <p>Ameritech agreed to these revisions. A revised version of the Handbook is included as Attachment L^{R1}.</p>	<p>Attachment D: “Resolved OSS Enhancements and Process Improvements Made as a Result of the Prehearing Conferences”, Mailed November 29, 2000 pg.12, item 10</p> <p>R1. Attachment L (Handbook Account Management Chart) in Docket 6720-TI-160, Mailed November 29, 2000</p> <p>74 10/10/2001</p>	<ul style="list-style-type: none"> ● 	<p>This stipulated capability is within the scope of process testing. (Account Management Handbook will be tested. This includes functions and time periods for completing functions.)</p>

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Y2. Account Management Process -- Coordination Between Account Team and Directory Listing and Directory Assistance		Docket 6720-TI-160, Mailed July 19, 2000, pg. 8 Attachment L (Handbook Account Management Handbook) in Docket 6720-TI-160, Mailed November 29, 2000, p. 2 of 24	●	This stipulated capability is within the scope of process testing
Z. Collocation Ordering, Rates, Auditing and Record Keeping Processes		Docket 6720-TI-160, Mailed July 19, 2000, pg. 8	-	Not applicable.
AA. LNP 10-Digit Trigger Ordering		Docket 6720-TI-160, Mailed July 19, 2000, pg. 8	-	Not applicable.

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MTP ¹	S1. The Commission directs KPMG Consulting to supplement the MTP to provide for manual process, such as loop ordering and provisioning, work force review or force and load analysis, that would identify work force additions necessary to accomplish manual ordering and provisioning requirements a certain increased future order levels of 150% and 200%.	Docket 6720-TI-160, Dec. 15, 2000 order, App. B p. 9.	●	The stipulated capability is within the scope of testing.

¹ While not specifically A-AA issues, as directed by the Public Service Commission of Wisconsin, KPMG Consulting will test items listed in Docket 6720-TI-160, Interlocutory Order (mailed December 12, 2000) Appendix B, Section XII, Page 9.

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	<p>S2. The Commission also directs KPMG Consulting to supplement the MTP to provide for the submittal of an independent reasonableness opinion by KPMG Consulting or another third party of the force and load outputs and conclusions for the workforce review of manual processes. The Commission directs KPMG Consulting to supplement the MTP to include an accounting and a report on the outcome and performances for both the electronic and manual portion of the orders processed during the test. The Commission notes that the parties understand that the volume and stress tests in the MTP are designed to include only flow through eligible orders. This provision relates to those orders that do not flow through.</p>	<p>Docket 6720-TI-160, Dec. 15, 2000 order, App. B p. 9</p>	<ul style="list-style-type: none"> ● 	<p>The stipulated capability is within the scope of testing.</p>
	<p>S3. Change Management Process</p>	<p>While not a specific A-AA issue the CMP is referred to in many places in the issues.</p>	<ul style="list-style-type: none"> ● 	<p>Testing of CMP will be in accordance with PPR1 of the MTP.</p>

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